



NEWS RELEASE

FOR IMMEDIATE RELEASE:
Friday, February 5, 2021

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City Public Office and Counter Service Changes

Public Counters & Offices Available for In-Person Services & Public Access

STOCKTON, Calif. – City public offices and counters will be open for in-person services and public access, beginning Tuesday, February 9, 2021. Offices have been closed to the public during the COVID-19 Regional Stay Home Order, which ended January 25, 2021. San Joaquin County, including Stockton, remain in the Purple Tier 1, which is considered widespread for COVID-19. City offices and locations follow State Guidance for social distancing protocols and face coverings are required.

Libraries – While in the Purple Tier, libraries continue to provide curbside services at all branches. Telephone and online services are available. Curbside services will be available following appropriate State Guidance. For branch hours and assistance, please call (209) 937-8221 or visit www.ssjcpl.org.

Community Centers – Programs, sports, activities and services at community centers have been suspended since March 2020. Curbside service is available at the Micro Libraries, located inside community centers, on Tuesdays and Thursdays from 1-5 p.m. Meal and nutrition programs offered at community centers continue, as scheduled, on a grab-and-go basis. Please watch for signage at the site to manage pick-up times, wear a face covering, and always maintain physical distancing. Contact us at (209) 937-8206 or

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StocktonRecreation@stocktonca.gov.

Other City Departments - Other City public offices and counters will continue to offer online and telephone services, in addition to in-person services. Scheduled holidays, closed Fridays, and hours of service are available on the City of Stockton website on the “Hours of Service” page for each department at www.stocktonca.gov/departments. Please call, email, or visit our website to use online services, or send a request through Ask Stockton at www.stocktonca.gov/AskStockton.

City Council Meetings – The Stockton City Council will continue to meet, as a body, in-person. Due to social distancing requirements and limited capacity in the Council Chamber, public participation in City Council Meetings will continue to be provided virtually and with limited in-person access to viewing and providing public comment from the first floor lobby of City Hall. Public comments are accepted in advance of the scheduled start of public meetings using links provided at www.stocktonca.gov/councilmeetings or by contacting the Office of the City Clerk at City.Clerk@stocktonca.gov or (209) 937-8459.

Municipal Service Center – Reports related to streets, street lights, signals or signs, trees, storm drains, sewer, or other infrastructure problems, issues and outages for Public Works and the Municipal Utilities Department, call (209) 937-8341 or www.stocktonca.gov/AskStockton.

The safety of our community is our primary concern, and we appreciate your patience during these extraordinary times. The City will continue to follow all local, state, and federal guidelines to reduce the spread of COVID-19 in our community. For additional information, please call (209) 937-8827 or Communications@stocktonca.gov.

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City offices are open extended hours Monday – Thursday and closed every other Friday and on holidays: Monday, February 8 and Monday, February 15, are observed holidays for the City of Stockton; Friday, February 12 and Friday, February 26, are closed Fridays. For a full calendar of City holidays and closed days, please visit the [department Hours of Service webpage](#).

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