



CITY OF STOCKTON NEWS RELEASE

FOR IMMEDIATE RELEASE:
Tuesday, July 19, 2011

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City Office Hours Changing August 1st

(Stockton, CA) - City of Stockton hours of service are changing effective August 1, 2011. Hours of service for most departments will be 7:30a – 5:30p, Monday through Thursday; 8a - 5p, Fridays; and closed every other Friday. Some offices, such as the Permit Center, have been observing these hours since the City adopted an alternate work schedule in January 2010. This change will standardize office hours across departments to improve customer service.

The City of Stockton Finance Department, located on the first floor of City Hall, accepts City of Stockton utility billing, business license and other payments and applications; hours of service will remain 8:30a – 4:30p, Monday through Friday, and closed every other Friday.

The Municipal Service Center takes calls and reports for sewer, water, storm drain, streetlight, sidewalk and traffic sign and signal and other infrastructure repairs, 6a – 3:30p, Monday through Thursday; 6a – 2:30p, Fridays; and closed every other Friday. Emergency

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response is available 24 hours per day, 7 days a week.

The Central Parking District Office, located at 123 N. San Joaquin Street, is open 9a – 4p, Monday through Friday.

The City of Stockton is implementing changes to improve customer service and communications. The City's web site was upgraded and improved in March, offices began remaining open during lunch in April, and e-mail addresses were changed to match the web site address on July 15. Standardizing the hours of service will allow customers to consolidate visits to City offices by establishing a consistent, predictable schedule across departments.

For additional information, please visit the City of Stockton web site, call (209) 937-8827 or e-mail Connie.Cochran@stocktongov.com.

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All News Releases can be found on the City of Stockton website. www.stocktongov.com/news

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