Meeting Summary

The following is a summary of the topics discussed in the PWStat meeting on 05/05/2021. Analysis is provided by the Office of Performance and Data Analytics. Information in the memo has been edited to protect Personal Identifiable Information (PII) and ensure accuracy. Note that the data and visuals included in this memo reflect a specific period in time, and as a result, information below can be subject to change.
This meeting will cover the following subjects in further detail:

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DISCRETIONARY FUND PROJECTS

Replacement of Playground Equipment at Parks
No updates.

This project provides for the replacement of playground equipment at four park sites: American Legion, Laughlin, Swenson, and Oak Parks.

The contract with Miracle Playsystems for purchase and installation of the playground equipment was approved by City Council on March 9. Installation is scheduled June through July.

Tree and Stump Removals
This project includes the removal of approximately 308 dead or unhealthy trees and approximately 1,800 tree stumps at 1,723 address locations citywide. This project will eliminate the City’s current backlog list of non-emergency trees and stumps needing removal citywide.

The construction contract with the Original Mowbray’s Tree Service, Inc. for the removals was approved by City Council on March 23. The Contractor will begin work May 4. The City’s website has been updated to include removal locations at www.stocktonca.gov/trees, and a postcard was mailed to affected customers. There will
be additional noticing through mailers and door hangers provided by the Contractor as
the scheduled removal gets closer. There will also be social media posts coordinated
through our Public Information Officer.

**City Tree and Stump Removal Project**

*Proyecto de eliminación de árboles y tocones de la Ciudad*

*Project Beginning Spring 2021*

*Proyecto que comienza en la primavera de 2021*

The City of Stockton plans to remove approximately 308 unhealthy City trees and 1,800 City tree stumps at various locations throughout the City. A tree or stump adjacent to the sidewalk near your property is scheduled for removal. The work will be performed by the City's contractor, Mowbray's Tree Service, Inc. A door hanger will be placed at your residence and signs with parking requirements will be placed near the worksite 72-hours before work begins.

La ciudad de Stockton planea eliminar aproximadamente 308 árboles de la ciudad que no son saludables y 1,800 tocones de árboles de la ciudad en varios lugares de la ciudad. Está programada la eliminación de un árbol o tocón al lado de la banqueta o cerca de su propiedad. El trabajo será realizado por el contratista de la ciudad, Mowbray's Tree Service, Inc. Se colocará un folleto en la puerta de su residencia y se colocarán letreros con los requisitos de estacionamiento cerca del lugar de trabajo 72 horas antes de que comience el trabajo.

For more information, call or visit: City of Stockton Public Works: (209) 937-8341
Para obtener más información, llame o visite: www.stocktonca.gov/trees

*Postcard sent in April.*

**Park Game Court Resurfacings**

This project includes resurfacing 112 basketball, tennis, handball and multi-use courts at 33 parks citywide. The sports court resurfacings will include filling cracks in the surface, an acrylic coat and striping.

The contract with First Serve Productions for the resurfacing work was approved by City Council on April 13. Work will start in May and is expected to be substantially completed over the summer.

As a sidenote, we are working with our partners in the Community Services Department to coordinate artwork scheduled for installation on the basketball court at Dentoni Park.

**Cricket Pitch**

No updates.
This project will install a cricket pitch at Louis Park to better serve the increased demand for cricket play. The pitch will be the first for this sport in any of Stockton’s parks or facilities and will feature artificial sports turf for durability. The pitch will measure approximately 10-feet wide by 74-feet long and will meet the construction standards of the Northern California Cricket Association (NCCA).

This project was not presented to Council for authorization since it is below $75,000. Silva Landscape will be performing the work at an approximate cost of $60,000. Work is scheduled for completion in May.

**Stribley Park Field Re-Lighting**
This project will replace the existing field lighting at the diamond. Design is complete.

The project is advertised for bids with a mandatory job walk for bidders scheduled on April 29 at 10:00 am. Bid opening is scheduled for May 13. **City hall June 8th target to get comments back. Designs are done and ready.**

**CLEAN CITY INITIATIVE**

**Homeless Encampment Cleanup Event**
The Police and Public Works Departments partnered to complete a homeless encampment cleanup on Saturday, April 17 in Mormon Slough, between Wilson Way and Airport Way. Individuals were displaced at the location.

The team had 28 truckloads with a combined total of over 59 tons of waste removed from the site. Please see photos that follow.
Below are the homeless encampment cleanup metrics for the calendar year-to-date.

### Community Cleanup Event

A Community Cleanup took place on Saturday, April 10 in Council District 4 as part of our Clean City Initiative. We had 16 volunteers total. The team collected 33 bags of litter.

The cleanup generally took place along Pacific Avenue Frontage Road and March Lane shown in the map below.
Community Drive-Thru Recycling Event
A Community Drive-Thru Recycling Event in Council District 6 was held on Saturday, April 17. It took place at Weston Ranch High School. Below is the postcard that was mailed to District 6 customers.

It was a successful event with 368 vehicles served and 10 vouchers to the San Joaquin County landfill distributed. Many customers were appreciative. The approximate wait time varied between 20-60 minutes for customers. Collection highlights include the following:

- 110 mattresses
- 63 appliances
- 97 tires
- 4.5 tons of electronic waste
- 18 tons of trash
- 2 tons of organics

Event photos below.
Metrics to-date below.

<table>
<thead>
<tr>
<th></th>
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</tr>
</thead>
<tbody>
<tr>
<td>3/11/2023</td>
<td>Community Cleanup</td>
<td>1</td>
<td>Meadowlark St &amp; West Lane St Southwind</td>
<td>0.18</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>2</td>
<td>20</td>
</tr>
<tr>
<td>3/12/2023</td>
<td>Community Cleanup</td>
<td>3</td>
<td>Meadowlark St &amp; East Lane St Southwind</td>
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<td>0</td>
<td>0</td>
<td>0</td>
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<td>0</td>
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<td>0</td>
<td>2</td>
<td>20</td>
</tr>
<tr>
<td>3/13/2023</td>
<td>Community Cleanup</td>
<td>5</td>
<td>Meadowlark St &amp; East Lane St Southwind</td>
<td>0.06</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>2</td>
<td>20</td>
</tr>
<tr>
<td>3/14/2023</td>
<td>Community Cleanup</td>
<td>6</td>
<td>Meadowlark St &amp; East Lane St Southwind</td>
<td>0.02</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>2</td>
<td>20</td>
</tr>
<tr>
<td>3/15/2023</td>
<td>Community Cleanup</td>
<td>7</td>
<td>Meadowlark St &amp; East Lane St Southwind</td>
<td>0.18</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>2</td>
<td>20</td>
</tr>
<tr>
<td>3/16/2023</td>
<td>Community Cleanup</td>
<td>8</td>
<td>Meadowlark St &amp; East Lane St Southwind</td>
<td>0.14</td>
<td>0</td>
<td>0</td>
<td>0</td>
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<td>0</td>
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<td>0</td>
<td>2</td>
<td>20</td>
</tr>
<tr>
<td>3/17/2023</td>
<td>Recycling</td>
<td>9</td>
<td>Meadowlark St &amp; East Lane St Southwind</td>
<td>0.12</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>2</td>
<td>20</td>
</tr>
</tbody>
</table>

*0 = Not included in this event

Branding and Identity
A milestone for the Clean City Initiative program was creating an identity that could unify the various endeavors included in the program. The City’s website has been updated to include program information www.stocktonca.gov/clean city and a form for volunteers interested in participating in future events. This week the following program branding was shared with Councilmembers by the City Manager.
Overfill Courtesy Notices

The following table shows the courtesy notice window and the surcharge start date for each waste hauler.

<table>
<thead>
<tr>
<th></th>
<th>Waste Management</th>
<th>Republic Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>Courtesy Noticing Period</td>
<td>January - February 2021</td>
<td>March - April 2021</td>
</tr>
<tr>
<td>Surcharge Start Date</td>
<td>March 1, 2021</td>
<td>May 1, 2021</td>
</tr>
<tr>
<td></td>
<td>To ensure adequate notice to customers who received courtesy notices late in February, WM did not begin issuing surcharges until March 15, 2021.</td>
<td></td>
</tr>
<tr>
<td>Reporting Period</td>
<td>Weekly</td>
<td>Weekly</td>
</tr>
<tr>
<td></td>
<td>Friday through Thursday</td>
<td>Monday through Friday</td>
</tr>
</tbody>
</table>

For additional context for the charts on the following pages:
- Waste Management residential accounts through April 15: 40,858
- Republic Services residential accounts through April 15: 34,439

Courtesy notices have been given to only those who are overfilled or have contaminated carts.

At this time, no customers have been billed for a surcharge due to overfill/contamination.
Total Courtesy Notices

48.95K
Total Courtesy Notices

20.57K
Unique Addresses Receiving Courtesy Notices

Dispatch Center: Afterhours Call Volume (CAD)

Operations and Maintenance hours are M-Th 6am to 3:30pm and every other Friday from 6am-2:30pm. After hour calls for service are forwarded to Fire Communications Dispatch Center (Fire Com). The Fire Com Dispatch center fields the calls and distributes to the assigned on-call supervisors for the appropriate departments.

Sewer and water calls received by the dispatch center are dispatched by phone or radio to on-call Municipal Utilities Department (MUD) directly. Public Works calls are distributed based on callout list provided to Fire Com on a bi-monthly basis.

FireCAD Field Name | Fire Translation | PowerBI Category | Additional Information
--- | --- | --- | ---
stoc-pw-ele | Stockton Public Works Electrical | Electrical - Public Works |  
stoc-pw-fld | Stockton Public Works Flood | Flood - Public Works | Associated to MUD  
stoc-pw-park | Stockton Public Works Parks | Parks - Public Works |  
stoc-pw-sgn | Stockton Public Works Signs | Signs - Public Works |  
stoc-pw-str | Stockton Public Works Streets | Streets - Public Works |  
stoc-pw-swr | Stockton Public Works Sewers | Sewers - Public Works | Associated to MUD  
stoc-pw-tree | Stockton Public Works Trees | Trees - Public Works |  
stoc-pw-wtr | Stockton Public Works Water | Water - Public Works | Associated to MUD  

FireCAD Field Name: The name of the associated company as generated in FireCAD
Fire Translation: Translations of the FireCAD Field Name as provided by Fire Dept.
PowerBI Categories: For better readability and grouping of Public Works related activities in PowerBI.
Additional Information: Flood, Sewer, and Water are associated to (MUD)
Note: Orange text represents assumptions made where information was not provided. stoc-pw-fld assumed to represent Stockton Public Works Flood. Stoc-pw-ele has been assumed to represent “electrical.”

**Call Type by Division**

- Sewers - Public Works: 2037 (47%)
- Trees - Public Works: 365 (8%)
- Electrical - Public Works: 303 (7%)
- Flood - Public Works: 165 (4%)
- Streets - Public Works: 77 (2%)
- Signs - Public Works: 57 (1%)
- Parks - Public Works: 22 (1%)

**Afterhours Public Works Calls for Service**

Sometimes 1 call will ask for 2 services. For example a call for flooding will be for MUD water and PW lights.
### Scorecard Update

The following metrics show the month of April progress towards monthly targets.

<table>
<thead>
<tr>
<th>Metric</th>
<th>Value</th>
<th>Target</th>
<th>Status</th>
</tr>
</thead>
<tbody>
<tr>
<td>Number of Potholes Repaired</td>
<td>385</td>
<td>1,498</td>
<td>Off Track</td>
</tr>
<tr>
<td>Work Order Count: Pothole Repair</td>
<td>39</td>
<td>42</td>
<td>Near Track</td>
</tr>
<tr>
<td>Average Completion Time: Pothole</td>
<td>2.73 days</td>
<td>12.00</td>
<td>On Track</td>
</tr>
<tr>
<td>Graffiti Removed (Sq Ft)</td>
<td>34.3K</td>
<td>15K</td>
<td>On Track</td>
</tr>
<tr>
<td>Work Order Count: Clean Graffiti</td>
<td>86</td>
<td>39</td>
<td>On Track</td>
</tr>
<tr>
<td>Average Completion Time: Remove Graffiti</td>
<td>4.16 days</td>
<td>5.00</td>
<td>On Track</td>
</tr>
<tr>
<td>Trash Picked Up (Tons)</td>
<td>173</td>
<td>55</td>
<td>On Track</td>
</tr>
<tr>
<td>Work Order Count: Pick Up Trash in Street</td>
<td>462</td>
<td>233</td>
<td>On Track</td>
</tr>
<tr>
<td>Average Completion Time: Trash Dumped in ROW</td>
<td>3.93 days</td>
<td>7.00</td>
<td>On Track</td>
</tr>
<tr>
<td>Number of Trees Removed</td>
<td>44</td>
<td>53</td>
<td>Near Track</td>
</tr>
<tr>
<td>Work Order Count: Repair Street Light</td>
<td>90</td>
<td>72</td>
<td>On Track</td>
</tr>
<tr>
<td>Average Completion Time: Street Light Outage</td>
<td>10.00 days</td>
<td>11.00</td>
<td>On Track</td>
</tr>
</tbody>
</table>
Appendix 1 – City Council District Map