

## 1. ACCESSING ASK STOCKTON

www.stocktonca.gov/AskStockton  
-or-  
www.stocktonca.gov

## 2. SELECT A TOPIC

- Use the small arrow on the left of each category to view topics.
- Click on the topic for more information.
- Can't find the topic? Select the category "Can't find it?" and topic "Miscellaneous - Other"

## 3. MAKE A REQUEST

- Each topic has basic information.
- If your question is not answered, click on the "Make a Request For:" button.
- Fill out the form and provide a description of the problem and an exact location.
- Adding a photo is optional.

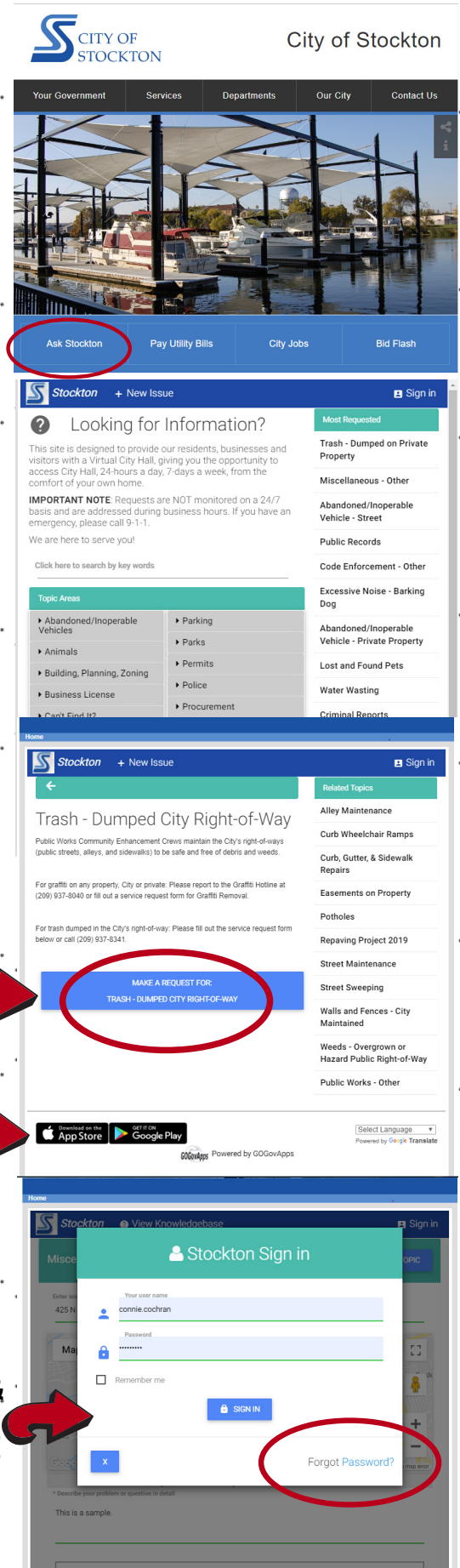
## 4. SUBMIT REQUEST

- Once the form is complete, click on the "Submit" button.
- If you have made reports before, you will already have a "username" and "password."
- If this is your first report, you will be asked to provide contact information and create a "username" and "password."



FOR INFORMATION:  
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The image shows three screenshots of the City of Stockton website's 'Ask Stockton' feature. The top screenshot shows the main navigation menu with 'Ask Stockton' highlighted in a red circle. The middle screenshot shows a topic page for 'Trash - Dumped City Right-of-Way' with a 'MAKE A REQUEST FOR: TRASH - DUMPED CITY RIGHT-OF-WAY' button circled in red. The bottom screenshot shows a 'Stockton Sign in' modal with a 'Forgot Password?' link circled in red. Red arrows point from text annotations to these specific elements.

**MAKE A REQUEST FOR BUTTON**

**MOBILE APPS AVAILABLE**

**USERNAME & PASSWORD ASSISTANCE**