



CITY OF STOCKTON

ADMINISTRATIVE SERVICES

City Hall • 425 N. El Dorado Street • Stockton, CA 95202-1997 • 209 / 937-8460 • Fax 209 / 937-8844
www.stocktonca.gov

November 16, 2020

CHANGES TO CITY OF STOCKTON UTILITY BILLING

Dear Property Owner:

Pursuant to City of Stockton Ordinance No. 2019-11-05-1403-02, all City of Stockton utility accounts within the City's water service area must be held in the name of the property owner of record for water, sewer, stormwater, and solid waste removal services.

To comply with this ordinance, beginning January 1, 2021, the City of Stockton will convert all existing tenant-billed utility accounts within the City's water service area to owner-billed accounts.

You are receiving this notification because the City of Stockton has determined that you are the record owner of a property for which the utility services (water, sewer, stormwater, and solid waste removal) account is held in the name(s) of tenant(s). Therefore, pursuant to the City ordinance referenced above, the utility account for your property will be transferred and billed to your name.

If you choose, you may voluntarily request the City of Stockton to convert any utility accounts currently held in the name(s) of your tenant(s) to your name prior to the City's scheduled conversion by contacting Utility Billing Customer Service at (209) 937-8295.

Delinquent service charges and penalties previously billed in the name(s) of tenant(s) shall remain the responsibility of the tenant(s). The property owner is not responsible for delinquent service charges and penalties billed while in the tenant's name.

Additional information regarding the conversion to owner-only utility accounts is available at www.stocktonca.gov/startservice.